



Certificate of Express Mailing

"Express Mail" Mailing Label Number: **EV445461140US**
Date of Deposit: **04/01/2004**
Ref: Case Docket No.: **P3318D1**
First Named Inventor: **Christopher Clemmett Macleod Beck**
Serial Number: **09/801,011**
Filing Date: **03/06/2001**
Title of Case: **Interface Engine for Managing Business Processes Within a
Multimedia Communication-Center**

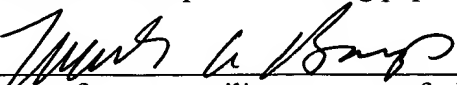
I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner of Patents and Trademarks, Washington D.C. 20231

1. Response C.
2. Response transmittal.
3. Duplicate Response transmittal.
4. Petition for Extension of Time.
5. Check for fees in the amount of \$110.00.
6. Certificate of express mailing.
7. Postcard listing contents.

RECEIVED
APR 09 2004
GROUP 3600

Mark A. Boys

(Typed or printed name of person mailing paper or fee)


(Signature of person mailing papers or fee)